

RETURNS FORM



If you are not completely satisfied with your products, you can send them back to us. When we received the returned products you will be given a full refund. You can return an item:

- Within the cooling off period of 14 days after delivery
- When the article is complete and undamaged
- In the - to the extent reasonably possible - original condition and factory packaging

Note: Custom made products (custom size or custom printed) can never be returned.

Please fill in:

General information

Company name: _____ Customer nr.: _____
 Contact person: _____ Fax: _____
 E-mail: _____ Phone: _____
 _____ Date: _____

Returned products:

Reason	Product code	Product description	Volume	Invoice number	Invoice date

↑ Reason for return

A	Wrong type of product delivered
B	Wrong volume of products delivered
C	I ordered the wrong product
D	I ordered the wrong volume
E	Other: please specify:

Date: _____

Signature: _____

To process your returns we need a copy of the original invoice of the products. Please add the copy of this invoice to the returns package.

To be filled in by SAM International:

Date received:		
Received by:		